

Password recovery

Summary

Recover your DAO.AD password if you forgot or lost access to it.

Before You Begin

- Role: Advertiser
- Required information:
 - Email address
- Estimated time: 3 minutes

Steps

1. Enter the email address associated with your DAO.AD account.

Password recovery



I'm not a robot



reCAPTCHA

Send password

2. Check your inbox and Spam folder. The recovery email will be sent from no-reply[@]dao.ad.
3. Click to the recovery link in email.

Important: Never share your recovery link with anyone. DAO.AD managers will never ask for your confirmation codes or passwords.

4. Enter your new password, complete the “I’m not a robot” verification, and click **Restore**.

Password should contain at least 6 characters.

Reset password

☐ I'm not a robot  reCAPTCHA

Restore

Troubleshooting

Issue: Recovery link not received

Solutions: If you have not received the authorization code

- check your Inbox and Spam folder;
- make sure you entered the correct email address;
- try logging in using a different browser;
- contact DAO.AD Support

Issue: Authorization code expired

Solution: Restart the authorization process and request a new code.

Related

- Two-Factor Authentication
 - Account verification
 - Create an account as Webmaster
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