

# Two-factor authentication

## Summary

Log in to the DAO.AD Dashboard using Two-Factor authentication (2FA).

## Before You Begin

- Role: Webmaster
- Required information:
  - 2FA code
- Estimated time: 2 minutes

## Steps

1. After entering your email address and password, a 2FA code will be sent to your email address.
2. Check your inbox and make sure the sender is DAO.AD Robot and the email address is no-reply[@]dao.ad.
3. Copy the authentication code from the email.

**Important:** Never share your authorization code with anyone. DAO.AD managers will never ask for your confirmation codes or passwords.

Verification code sent into e-mail email@dao.ad. ✕  
Code valid 5 minutes

# Authorization

Enter 2FA code from e-mail

[Forgot your password?](#)

Log In

4. After successful authorization, you will be redirected to the DAO.AD Dashboard.

## Troubleshooting

**Issue:** Authorization code not received

**Solutions:** If you have not received the authorization code

- check your Inbox and Spam folder;
- make sure you entered the correct email address and password;
- try logging in using a different browser;
- contact DAO.AD Support

**Issue:** Authorization code expired

**Solution:** Restart the authorization process and request a new code.

## Related

- [Password recovery](#)

- Account verification
  - Invoices & Billing Documents
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