

Invoices & Billing Documents

Summary

DAO.AD does not automatically generate invoices through the platform. If you require an invoice or other billing documents, please contact your DAO.AD manager or Support team.

Funding your account is required before launching advertising campaigns. DAO.AD supports multiple payment methods and currencies depending on your region.

Before You Begin

- Role: Advertiser
- Required information:
 - Billing profile
 - Company details (if applicable)
 - VAT information (if applicable)
- Estimated time: 2-3 minutes

Billing Documents

DAO.AD does not provide automatic invoice generation within the platform.

If you need an invoice for your payment or accounting purposes, please contact your assigned DAO.AD manager or the Support team.

Invoices are prepared manually upon request.

Requesting an Invoice

To request an invoice, provide the following information:

- Account email
- Company name (if applicable)
- Billing address
- VAT number (if applicable)

Providing complete billing information helps us prepare your documents more quickly.

Keeping Your Billing Information Updated

Always keep your billing information up to date.

Update your profile whenever any of the following changes:

- Company name
- Registered address
- VAT registration number
- Legal entity information
- Tax status

Providing accurate billing information helps prevent delays when preparing invoices.

Billing Support

If you have any questions regarding invoices, payments, or billing documents, please contact your DAO.AD manager or Support.

The team will assist you with:

- Invoice requests
- Billing information updates
- Payment confirmations
- Accounting documents

Troubleshooting

Issue: I need an invoice for my payment.

Solution: Contact your DAO.AD manager or Support and provide your payment details. An invoice will be prepared upon request.

Issue: My billing information has changed.

Solution: Update your billing profile and notify your DAO.AD manager before requesting a new invoice.

Related

- [Fund Your Account](#)
 - [Currencies, Fees & Exchange Rates](#)
 - [Taxes & Documents](#)
 - [Refunds & Chargebacks](#)
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